

17th July 2009

As a member of the World's Number One Business Coaching team Action Coach, I need to have access to all the systems I have available to assist my clients in the development and growth of their business and a lot of these I need to access through my laptop.

As such when I encountered a problem with my laptop running very slowly indeed I needed a company who could provide an efficient, communicative and fast service to allow me to minimise the amount of time my laptop was out of commission.

I'm very pleased to say that Class Computer provided all of that and more. I arranged the delivery of my laptop with Mark and Steve, was presented with my booking form as soon as I dropped it in having given my details over the phone which was a very efficient surprise.

The process was then communicated to me to ensure I knew exactly what would be happening and when they would be in touch. I was called as agreed to discuss what needed to happen to fix my laptop and then subsequently called to tell me it was ready.

The service I received for Mark, Steve and Richard was first class all the way through the process and I would recommend them very, very highly indeed to anyone who has a computer problem that is causing them frustration.

Thank you all for your help

Andrew Joy

Action Coach