

Terms and Conditions of Repair

Upon CLASS Computer receiving your PC for fault diagnosis an inspection fee of £35 is payable. This amount is to cover the time diagnosing the faults. In the event of a repair going ahead this amount will be deducted from the final total. In circumstances where no repair is undertaken at the request of the customer, or repair is not feasible, this amount will be kept for the time spent diagnosing the faults with the unit.

If the final total of any repair (including the £35 inspection fee) is equal to or less than £90, the repair will be undertaken without further consultation. If a repair will cost you more than £90, CLASS Computer will contact you to discuss the cost implications prior to continuing. Unless otherwise by prior arrangement.

Please allow seven days before contacting us to discuss the progress of any repair as this allows the engineering team to concentrate on solving your computer issues. Most jobs will be completed within this time except in exceptional circumstances. Any requests for updates within seven days of us receiving your PC may be charged at £5 per update/consultation. This amount may be added to your final bill in the form of a consultation fee.

After any repair is complete it is the responsibility of the customer to ensure proper operation of any software unless that software was part of the reason for the computer being brought in for repair. Re-installation of any software that is non-functional due to the nature of the fault/repair is the responsibility of the customer or is chargeable separately.

SERVICE LIMITATIONS

CLASS Computer and/or its third-party service providers reserve the right to refrain from providing any or all services ordered and refund the customer's payment, wholly or in part, if technical conditions or customer requirements are unusual, extensive or beyond the scope of this service agreement as reasonably

determined by CLASS Computer and/or its third -Party service provider.

FORCE MAJEURE

If CLASS Computer and/or its third -party service provider's ability to render services are impaired by circumstances beyond the control of CLASS Computer and/or its third-party service provider. CLASS Computer and/or its third -party service provider may choose not to provide services.

LIMITATION OF REMEDY

Under no circumstances shall CLASS Computer and/or its third -party service provider be liable to you or any other person for any damages, including without limitation any indirect, incidental, special or consequential damages, expenses costs, profits lost savings or earnings, lost or corrupted data or other liability arising out of, or related to the services provided by CLASS Computer and/or its third -party service provider or out of the installation, de-installation, use of, or inability to use your computer equipment, hardware , peripherals, or the network as a result of the services provided hereunder.

CLASS Computer shall not be liable for any failure or delay in performance due to any cause beyond its control. If CLASS Computer's ability to render services is impaired by your failure to co-operate or circumstances beyond the control of CLASS Computer, CLASS Computer may choose not to provide services. Service can also be denied if dangerous or unhealthy conditions are present including possible code violations. For any un-installation services provided, CLASS Computer shall not be responsible for repairing any damage or changes made to your equipment or software where that damage or those changes are required in order to complete a repair requested by the customer.

LIMITATION OF LIABILITY & RELEASE

By leaving your equipment and paying the "Inspection Fee", it is deemed that you accept the above terms and conditions, and agree to release and hold harmless CLASS Computer, and/or its third-party service provider from and against any loss, liability, or damage, including without limitation any indirect, incidental, special or consequential damages, expense, costs, profits lost savings or earnings or liability that you the owner, or lessee may suffer arising out of, or related to, the services provided by CLASS Computer. This includes but is not limited to data loss or lack of function in any component or element of your computer system and/or peripherals and any changes or alterations to your software as a result of CLASS Computer and/or its third-party service provider's agents, partners, and/or third-party service providers.

I have read and agree to the Terms and Conditions listed above.